Refund Policy

WeGottaRead.com

By Right Track Academic Support Services, LLC

- 1. We are pleased to offer purchasers of electronic products from Right Track Academic Support Services, LLC a 100% satisfaction guarantee for all digital goods purchased.
- 2. If you are not 100% satisfied with the digital goods you have purchased, you need only send an e-mail to: admin@wegottaread.com within 10 days of making your purchase. (Please note that refunds will not be issued for purchases made more than 10 days before.)
- 3. In the e-mail, list your order number and the reasons for your concern (e.g., file was damaged during download, file was incorrect, you changed your mind, etc.) and what action you would like to see taken (e.g., different book, extended access to purchased files for downloading purposes, refund, etc.).
- 4. No refunds will be provided for physical goods (e.g., CD-ROMs) that have already shipped. Refunds will not be provided for either the cost of the item or shipping costs.
- 5. We reserve the right to deny refund requests from any customers deemed to be abusing our refund policy.

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